

Privacy Policy

Georgia Public Web, Inc. (GPW) is committed to protecting customers' privacy. Please review this Privacy Policy to better understand how GPW collects information, how that information is used, and your options as to the collection and use of information. This Privacy Policy is applicable to GPW's customers and to visitors of GPW's website, and is intended to provide information regarding GPW's methods for collection and use of information.

What types of information does GPW collect?

Whether you are communicating with GPW or using a GPW service, GPW may collect two types of information: personal information and non-personal information. "Personal information" refers to information that is particular to you, such as your name, address, phone number, fax number and email address. "Non-personal information" refers to information that does not by itself identify a specific individual. This information includes websites visited, network traffic data, services and features used.

How do we collect information from you?

GPW may collect information from you through communication via the Web, or by phone, email or mail delivery, or through the services provided to you as the customer.

You may visit our site without divulging any personal information; however, there are areas of this site that might require personal information in order to contact GPW directly, specifically, when registering emails, obtaining remote access and contacting online technical support.

Information may be collected in the following ways:

- Browsing our site
 - IP addresses may be collected for the purposes of system administration, to gather broad demographic information, and to monitor the level of activity on our site.
 - Information may be collected regarding the referring URL, which browser you used to come to our site, and the pages of our site that you viewed during your visit and any search terms entered on our site.
 - Emails may be sent by the customer to GPW on this website. GPW may retain the information in any email that you send to us, such as your name, email, address or telephone number.

- Broadband Internet Service
 - GPW may monitor the network and take measurements of network performance and the performance of your Internet connection to improve the customer's, or GPW's, overall service levels.
 - During communications with GPW for service support, we may also access information about your customer premise equipment, such as computers and wireless modem devices or other device settings, to provide customized technical support or to install specific applications or services for your use.
 - GPW reserves the right to access broadband traffic from individual accounts for the purposes of general maintenance and management of the network, as well as upon request by law enforcement officials.
- Provision of Information by Third Parties
 - GPW may obtain credit information about you from third parties when you purchase products or services from GPW.

How is your personal information used?

GPW uses your information in connection with delivering its products and services to you. GPW may also use the information supplied in order to personalize portions of your service. Some of these personalized services are made available directly by GPW, while others may be offered by its content partners. In addition, GPW analyzes and evaluates customer preferences, comments, and criticisms of its offerings in order to make improvements to the present and future versions of the individual service.

GPW may use personal information it collects to provide you with information or samples that you have requested. In addition, we may use the non-personal information we collect to provide you with a better service experience in the future. GPW does not rent, sell or trade your private information to any non-affiliated third parties.

With whom do we share your information?

Unless you request otherwise, we may share certain personal or non-personal information with our affiliated companies with whom we have established business relationships.

GPW will never willfully disclose individually identifiable information about its customers to a third party without first receiving that customer's permission unless GPW believes in good faith that the law requires it, or to protect the rights or property of GPW.

How does GPW protect your personal information?

GPW takes reasonable precautions to protect your personal information against unauthorized access by requiring employees to use secured access authentication and passwords to obtain customer information and by storing electronic file information on a secure server, which is accessible only by authorized personnel.

Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure, and we will not be held liable should a third party illegally obtain your personal information via Internet transmission. While we have made significant efforts to protect your personal information, we cannot ensure or warrant the security of any information you transmit to us, and you do so at your own risk.

How does the customer provide consent?

By using GPW's services, you agree with our Privacy Policy and our practices and procedures contained herein regarding the collection and sharing of your information. To opt out of the sharing of your information for marketing purposes, please contact GPW.

How often are changes made to the Privacy Policy and how will you learn of the changes?

GPW reserves the right to change, modify or update this Privacy Policy at any time without notice. In the event of any modification, we will post the changes in this Privacy Policy so that you will always know what information we are gathering and how we might use that information. However, if such changes are material, we will either announce the change on the home page of the site or take such other action as we deem appropriate under the circumstances. Accordingly, you should periodically visit this page to determine the current Privacy Policy to which you are bound.